



**ROTARY CLUB
OF
SPACE CENTER**

"Service Above Self"



Mr. Brad Ulmer
General Manager
Wal-Mart

December 7, 2000

Dear Mr. Ulmer,

I have been highly impressed by Mr. Chuck Boland, manager of the bicycle department. I spoke to you in November 2000 concerning the purchase of a quantity of bicycles and helmets which were to be distributed to abused and battered children under the "3 wishes for Christmas" and "GOODFELLOWS" programs. You put me in contact with Chuck Boland who is in charge of that department.

I dealt with Chuck for about four weeks during this Christmas rush and must admit I gave him some uncertain moments. A colleague and I ended up purchasing a total of fifty-four (54) bicycles and helmets.

Throughout my contacts with Chuck he was always a gentleman and did everything possible to accommodate me. I have nothing but the highest praise for the service, patience and commitment exhibited by this representative of Wal-Mart and wish you to bring this to his attention.

I will certainly continue to frequent Wal-Mart and will tell all my friends about my pleasant experience with Chuck and the Wal-Mart employees who helped us in this endeavor.

Wishing you all at Wal-Mart a very blessed Christmas
a joyous and successful New Year.

A handwritten signature in cursive script, which appears to read "Victor G. Maria".

Victor G. Maria
1003 Woodbank Drive
Seabrook, TX 77586-4012